



CLYBAUN

HOTEL GALWAY

Welcome to the Clybaun Hotel.

We hope you have an enjoyable and comfortable stay with us here on the beautiful West Coast of Ireland. In this directory you will find plenty of helpful information, however if you can't find what you are looking for or if there is anything we can do to enhance your stay, please do not hesitate to contact the front desk by dialling '0'.

A

ATM

There is an ATM located a short walk from the hotel in Clybaun Stores, please ask a member of reception for directions.

B

Banking Facilities

There is the Bank of Ireland branch located in Salthill. Opening hours are Monday - Friday 10.00am - 4.00pm. All other bank's branches are in city centre.

Bar/Restaurant

For opening times, please refer to back of this directory.

Breakfast

Breakfast is served in our Courtyard Restaurant 7.30 am to 10.30 am Monday to Sunday and from 7.30 am to 10.30am am Friday to Sunday. Breakfast can be served to the room. Tray charge is €5.00 per person and breakfast card must be placed out before 12am.

Cost of full Irish breakfast is €15.00, continental breakfast is €8.50 and child's breakfast is €6.00.

C

Car Parking

There are ample car parking facilities on the hotel grounds, underground parking is also available with access towards the rear of the hotel - all complimentary to our guests.

Check out time

Check out time is 12.00 pm (noon). Should you wish to stay longer, arrangements can be made with the front desk depending on availability. A fee will apply.

Children

It is our policy to welcome children to the hotel however we do request that there are no children in the bar after 9.30 pm. We ask guardians to always supervise their children throughout the hotel.

Church Services

The church services are listed towards the end of this directory.

Chemist/Pharmacy

The closest chemist is a 5 minutes' walk from the hotel; please ask reception for directions.

Credit Cards

We accept the following credit cards in the hotel: Maestro, Visa, Visa Debit, MasterCard and MasterCard Debit.

D

Do not disturb

Please use the sign provided on your door handle to indicate that you do not want to be disturbed. If you do not wish to receive phone calls please advise reception.

Doctor & Dentist

Please contact the front desk and we will gladly make any necessary arrangements.

Disabled Guests

We have four wheelchair accessible rooms with walk-in showers. For special assistance please contact the front desk.

E

Emergency

Please familiarize yourself with the notice at the back of the bedroom door and know your nearest exit. In the event of an emergency please contact the front desk immediately.

F

Fans

Please contact reception, should you need a fan in your room.

Fire Instructions

Please familiarize yourself with the notice at the back of the bedroom door. For your safety there are automatic fire detection and smoke monitors fitted throughout the hotel and in each room.

H

Hairdryer

There is a hairdryer in each room located in the desk's drawer.

Heating

To turn on heating in your room turn the heater's dial anticlockwise; to turn it off, please turn the dial clockwise. Please contact reception for any assistance.

Housekeeping

We will be happy to provide you with extra pillows, towels and bathroom amenities and will handle any requirements you may have. Please contact reception if you need anything.

I

Internet

There is a Wireless Internet available throughout the hotel. Name of the network is "Clybaun Wi-Fi" and the password is Tigers197

Irons /Iron boards

Iron and Ironing boards are available in the wardrobe.

L

Leisure facilities

Our leisure facilities include fully equipped gym and weights room, Jacuzzi, hot tub, sauna, steam room & heated swimming pool.

Open Monday - Friday 6.00am to 10.00pm, Saturday and Sunday 8.00am to 8.00pm. Easter, Christmas and all Bank Holidays times may vary, ask front desk for more details.

Children below 16 years old are allowed in swimming pool only until 7pm (midweek) and must be always supervised by parents. Please note that you must bring towels from the room and swimming hat is required for the swimming pool which can be purchased within the leisure centre reception.

Luggage/Luggage Storage

We can store your luggage free of charge in our storeroom that is located beside

reception desk. Should you require assistance with your luggage please contact the front desk.

Laundry

Hotel can arrange pick-up of your laundry from the hotel. A laundry bag and price list is located in the wardrobe. This service is only available Monday to Saturday and laundry must be dropped to the reception before 9.00am for same day service. Please ask reception for more details.

M

Mail

The front desk will be delighted to post any letters or postcards. Unfortunately, we do not sell post stamps.

Maintenance

Should you experience any defect please contact the reception to ensure necessary action is taken immediately to rectify any problem.

P

Phone calls

To make a phone call, ask front desk staff. For room to room call, just dial room number.

Public Transport

The local bus service is City Direct, which runs regularly into Galway City. Timetables are available at the front desk.

R

Room service

Room service is available from 4 pm until 8.30 pm. Menu available by clicking this link. ([Click Here](#))

S

Shopping

Galway City has a good selection of shops and shopping centres; also, our local shopping centre is just a 2 minute drive.

Sightseeing tours

There is variety of brochures available at the reception desk.

Smoking area

Cigarettes are available from the machine in our bar and a token is required. Smoking area is in the backyard, outside conservatory area. Please note that smoking in the hotel is permitted only in designated areas and there is a penalty of €250.00 in place for smoking in the rooms.

T

Taxis

Should you require a taxi please contact the front desk.

Tea/Coffee Making Facilities

Tea/Coffee making facilities are available in the room. Should you need any more supplies, please contact reception.

V

Vending Machines

You will find a vending machine with bottled drinks and snacks in the stairwell on ground floor.

W

Wake up calls

To arrange for a wake-up call please contact the front desk.

Nearest Catholic Church Service Times

Knocknacarra Church

Sunday Masses:

9.30am, 10.45am, 12pm

Vigil Mass (Saturday):

6.30pm

Salthill Church

Sunday Masses:

9.30am, 11am, 12.30pm, 6pm

Vigil Mass

5.30pm

Galway Cathedral

Sunday Masses:

8.30am, 10am, 11.15am,

12.30pm, 6pm

Vigil Mass

6pm

For any other church service times or directions, please contact reception.

Hotel Extensions

Room service/Bar - '424'

Leisure centre/SPA - '433'

Reception - '0'

Bar Opening Times

Monday - Thursday from 10:30am to 11:30pm

Friday - Saturday from 11:00am to 12.30am

Sunday from 12:30pm to 11:00pm

Bank Holidays 12:30pm to 12:30am

Late bar for residents is also available; ask front desk staff for more details.

Breakfast Opening Times

Monday - Sunday from 07:30am to 10:30am

Bar Food Times

Lunch Menu Available Monday - Saturday 12:30pm to 4:30pm

Evening Al a Carte Menu Available 4.30pm to 9.00pm

Sunday 5.00pm to 9.00pm

Useful Numbers

Airports

Shannon Airport 061 712000

Dublin Airport 01 814 1111

Cinema

IMC Galway 091 566771

The Eye 091 780000

Car Rental

Budget 091 566376

Enterprise 1890 227999

Europcar 091 396555

Hairdresser

Hair Republic 091 524684

Koztello 091 860350

David Martin 091 589999

Kids Indoor Activities

Monkey Business 091
580956

Atlantaquaria 091 585100

The Planet 091 562